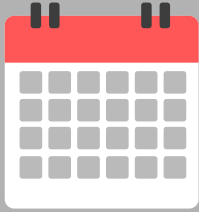


Notice Board



Important reminder for your calendar - if you claim Universal Credit you will need to log into your online journal as soon as possible after 1st April 2025 to update your new rent charge.



Competition Winners

Drumroll, everyone! Turn to to page 4 to meet our fabulous competition winners!



Drop In Exhibition on Miners Institute

A drop-in exhibition will be held in our Cardenden Office from Tuesday 25th until Friday 28th March 2025 between 10 am - 4pm. Please come along and learn about the history of the Bowhill Miners Institute building and see for yourselves the timeline from potential demolition to full refurbishment and provision of 10 modern homes.



Spring Fling Event 2025

Please join us for our Annual Spring Fling! This event promises to be an exciting day filled with fun activities, delicious food and delightful company. Mark the date in your calendars and come share in the fun activities. Here's a sneak peek of the fun line up:

- **Adaptive Bike Demos** with Alan Dunlop
- **Bike Track & Jumps** with Joe Fowkes
- Unleash your creativity with **Recycled Art** hosted by Scrap Antics
- Experience **Off-Road Mobility Scooters** with a demo led by Brian Watson
- Enjoy **Short Walks** with foraging, alongside a promotion of the Fife Pilgrims Way with Iwan Thomas

The coach is booked and lunch and refreshments will be provided. With access to the activities (which will include adaptive cycling) booked in advance - more information relating to this will be provided on our web page and through social media. If this is something that you are interested in attending please contact Vicky Murdoch on 01592 721 917.

Saturday, 29th March, at Fife Cycle Park, Lochgelly
We can't wait to see you there!

Getting to Know You Survey

Thank you to everyone who took part in our 'Getting to Know You' Survey. Over 500 tenants responded to this survey that was conducted on our behalf by Research Resource. The insights and equalities data that we have gathered will be used to update and improve our services so that we can deliver a more tailored service based on your specific needs.

If you have not already taken part in this survey, our Housing Team will be in contact with you soon to give you the option of completing the survey either in person or over the phone.





Rent Increase - 2025/2026

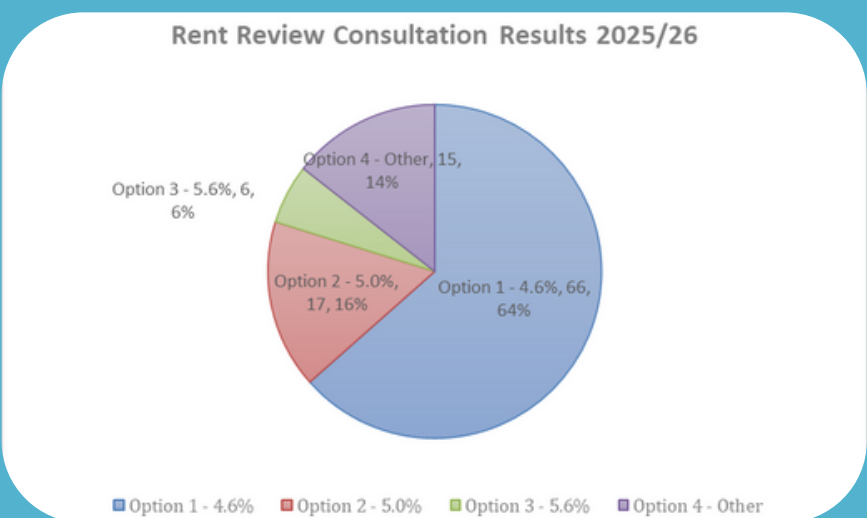
Following careful consideration our Board have approved an overall rent increase of 4.6% for 2025/2026. This means that the following weekly increases will be applied to our social rented properties from 1st April 2025.

Type	1 Bedroom	2 Bedroom	3 Bedroom	4 Bedroom
Flat	£3.93	£4.43	£4.79	£5.22
Bungalow	£4.07	£4.58	£4.93	n/a
House	n/a	£4.72	£5.08	£5.50

Our agreed increase of 4.6% represents an increase of inflation +2% which will allow us to maintain our services while still being able to deliver our planned component replacement programme comprising new bathrooms, kitchens and external doors and windows for our older stock transfer properties in Bowhill and Cardenden.

The increase we are introducing is lower or similar to those being proposed by the other Social Landlords in Fife and throughout Scotland and reflects the budget pressures and increasing financial demands being placed on Social Housing due to higher inflationary costs and an overall increase in the cost of living.

Further information about our rent increase, including support we can provide if you are having difficulty paying your rent is available on our website, along with the results and tenant feedback from our rent consultation survey.



104 tenants responded to our 2025/2026 rent consultation survey (91 online), equating to 14.4% of the maximum potential response.

86% of the tenants (89) supported a proposed increase of 4.6% or more. 14% of the tenants (15) preferred no increase or suggested an alternative option.

Garden Assistance Scheme 2025

Ore Valley Housing Association recognises that some tenants may not be able to maintain their garden or have family to help out. Whilst the garden assistance is subsidised by the Association there is an annual cost to tenants wishing to participate in the scheme which is currently £90.00, payable upon confirmation of acceptance to the scheme.

We will contact those who were part of the scheme last year to offer this scheme for the period from April to October 2025. New applications will be considered but there is very limited capacity to be accepted to the scheme.

If you are interested in learning more about this service, please call us on 01592 721917 or email us at: ovha@orevalleyha.org.uk

Gas Safety Letters

Ore Valley Housing Association is committed to ensuring the safety and comfort of all our tenants. As part of this commitment, we conduct annual gas servicing to confirm the safety and working order of your boiler and heating equipment, as required by law.

To facilitate this process, we have implemented an automated reminder system that sends out a series of five letters at specific intervals:

- **60-Day Notice:** This initial reminder is sent 60 days before your scheduled service date, prompting you to make arrangements with our gas contractor, Rogerson Plumbing & Heating.
- **30-Day Notice:** A follow-up reminder is sent 30 days before the service date to ensure you have scheduled your appointment.
- **15-Day Notice:** As the service date approaches, a reminder is sent 15 days in advance.
- **7-Day Notice:** A final reminder is sent 7 days before the service date to confirm your appointment.
- **Final Notice:** If no appointment has been scheduled, a final notice is sent, warning that your gas supply may be capped, which will incur a charge to the tenant.

Please note that we are required to issue these letters until the gas service has been completed. If you have made an appointment before receiving your letter please disregard the letter.

Exciting news!

We are thrilled to announce the return of our Garden Competition for Summer 2025

Whether you're a seasoned gardener or a budding enthusiast, this is the perfect opportunity to suit all types of gardens, from vibrant flower displays to innovative vegetable plots.

We can't wait to see your entries, and we invite everyone to join us in celebrating the beauty and diversity of our gardens.

How to enter -

Simply call the office on 01592 721 917 or email vmurdoch@orevalleyha.org.uk



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Important Contacts

Ore Valley Housing Association

- Facebook: Ore Valley Housing Association
- Website: www.orevalleyha.org.uk
- Email: ovha@orevalleyha.org.uk
- Address: 114-116 Station Road, Cardenden, Fife KY5 OBW
- Tel: 01592 721 917
- Hours: Mon-Fri, 9:00am to 5:00pm

Fife Council:

- Switchboard: 03451 55 0000
- Environmental Health (Rubbish collection, dog fouling etc): 03451 55 0022

Advice and Help:

- National Grid: 0800 111 999
- Scottish Water: 0800 778 778
- NHS 24: 111
- Homeless Emergency Number (Free): 0800 028 6231
- Citizens Advice & Rights Fife: 0345 1400 095
- Antisocial Behaviour: 03451 55 0033
- Fife Council Welfare Fund Team: 0300 555 0265 or email: welfare.fund@fife.gov.uk

Autumn and Winter Newsletter Competition

Winners are:

- Sandra Brown
- Kirsty Campbell

Both received £30 of High Street vouchers

Winners of our Getting to Know You Survey -

- Ms Amanda Mitchell
- Helen Smith
- Susan McGregor
- Alison Hastie

All winners received £40 of food store vouchers

Rent consultation winners -

- Fiona Millar
- Jamie Leigh Dow

Both received £50 of food store vouchers



Spring Word Search

Name: _____

SpringTime



L	A	D	Y	B	U	G	I	P	P
Q	T	U	L	I	P	X	P	Y	B
G	B	B	J	S	Y	M	A	P	E
A	E	O	G	A	N	Y	S	B	E
R	R	F	L	O	W	E	R	I	S
D	A	X	M	E	R	S	J	R	X
E	I	P	L	A	N	T	N	D	S
N	N	X	L	Z	S	Z	F	S	E
L	H	S	U	N	S	H	I	N	E
D	A	G	Z	P	L	N	G	Q	D

Word list:
 BEES
 BIRDS
 FLOWER
 GARDEN
 LADYBUG
 PLANT
 RAIN
 SEED
 SUNSHINE
 TULIP



SunCatcherStudio.com

Enter our Spring word search competition to be in with a chance to win a **£30** Food store Vouchers.

Please return postal entries to Ore Valley Housing, 114/116 Station Road, Cardenden KY5 OBW or email a copy of the completed wordsearch to:

ovha@orevalleyha.org.uk

Remember to include your name, address and contact phone number.

Competitions close at 5pm on Monday 1st April 2025.

Good luck!

FOLLOW US ON FACEBOOK

